

Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services
Avera Health Plans: Avera Preferred 3500

Coverage Period: Beginning on or after 01/01/2021
 Coverage for: Individual/Family
 Plan Type: HMO



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit us at www.AveraHealthPlans.com or call 1-888-322-2115. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-888-322-2115 to request a copy.

Important Questions	Answers	Why this Matters
What is the overall deductible ?	In-Network \$3,500 Individual or \$7,000 Family and there is no deductible for out-of-network. Does not apply to pharmacy. Co-pays do not count toward any deductibles .	Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan , each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible .
Are there services covered before you meet your deductible ?	Yes.	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible . See a list of covered preventive services at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	Yes. \$50 pharmacy deductible per member or \$100 pharmacy deductible per family.	You must pay all of the costs for these services up to the specific deductible amount before this plan begins to pay for these services.
What is the out-of-pocket limit for this plan ?	In-Network \$7,500 Individual or \$15,000 Family and there is no out-of-pocket limit for out-of-network .	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan , they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the out-of-pocket limit ?	Premiums , balance billed charges, and health care services this plan does not cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit .
Will you pay less if you use a network provider ?	Yes. See www.AveraHealthPlans.com or call 1(888) 322-2115 for a list of network providers.	This plan uses a provider network . You will pay less if you use a provider in the plan's network . You will pay the most if you use an out-of-network provider , and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a referral to see a specialist ?	No.	You can see the specialist you choose without a referral .

Avera Preferred Providers: Providers that work at Avera locations. Using a preferred provider will result in Tier 1 in-network benefits.

Other Participating Providers: All other in-network providers. Using a participating provider will result in Tier 2 in-network benefits.

Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non-Participating Provider	Limitations, Exceptions, & Other Important Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	Avera Preferred Providers: \$50 co-pay per visit Other Participating Providers: \$75 co-pay per visit	Not covered	---none---
	Specialist visit	Avera Preferred Providers: \$80 co-pay per visit Other Participating Providers: \$100 co-pay per visit	Not covered	---none---
	Chiropractic visit	Avera Preferred Providers: \$50 co-pay per visit Other Participating Providers: \$50 co-pay per visit	Not covered	Preauthorization is required after 20 chiropractic visits per plan year. No coverage for services without preauthorization .
	Preventive care/screening /immunization	No charge	Not covered	Age and frequency limitations may apply. You may have to pay for services that aren't preventive . Ask your provider if the services you need are preventive . Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	Avera Preferred Providers: 40% coinsurance after deductible Other Participating Providers: 50% coinsurance after deductible	Not covered	---none---
	Imaging (CT/PET scans, MRIs)	Avera Preferred Providers: 40% coinsurance after deductible Other Participating Providers: 50% coinsurance after deductible	Not covered	Some imaging requires preauthorization . Major lab and X-ray services may include PET scan, MRI, CT scan, SPECT scan, cardiovascular, nuclear medicine and MRA.

Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non-Participating Provider	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.avera.org/mark-etplace/drug-formulary/	Tier 1: Preventive medications	No charge for 30-day supply	Not covered	Prescription drugs are subject to a \$50 deductible per member and \$100 deductible per family per calendar year for tiers 2 through 6. Certain drugs require preauthorization . The preauthorization for the drug must be approved before the drug will be covered.
	Tier 2: Preferred Generics and some brand medications	No charge for 30-day supply with deductible	Not covered	
	Tier 3: Non-preferred generics and some brand medications	\$30 co-pay for 30-day supply with deductible	Not covered	
	Tier 4: Preferred brand medications	\$50 co-pay for 30-day supply with deductible	Not covered	
	Tier 5: Non-preferred brand medications	\$125 co-pay for 30-day supply with deductible	Not covered	
	Tier 6: Specialty medications, brand and generic	20% coinsurance for 30-day supply after deductible	Not covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	Avera Preferred Providers: 40% coinsurance after deductible Other Participating Providers: 50% coinsurance after deductible	Not covered	---none---
	Physician/surgeon fees	Avera Preferred Providers: 40% coinsurance after deductible Other Participating Providers: 50% coinsurance after deductible	Not covered	---none---
If you need immediate medical attention	Emergency room care	40% coinsurance after deductible	40% coinsurance after deductible	---none---
	Emergency medical transportation	40% coinsurance after deductible	40% coinsurance after deductible	Preauthorization for non-emergency transportation. No coverage for services without preauthorization .
	Urgent care	Avera Preferred Providers: \$50 co-pay per visit Other Participating Providers: \$75 co-pay per visit	Not covered	For out-of-network urgent care visits, you may contact the plan to determine if your visit qualifies for in-network benefits.
If you have a hospital stay	Facility fee (e.g., hospital room)	Avera Preferred Providers: 40% coinsurance after deductible Other Participating Providers: 50% coinsurance after deductible	Not covered	Preauthorization required. No coverage for services without preauthorization .
	Physician/surgeon fee	Avera Preferred Providers: 40% coinsurance after deductible Other Participating Providers: 50% coinsurance after deductible	Not covered	

Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non-Participating Provider	Limitations, Exceptions, & Other Important Information
If you have mental health, behavioral health, or substance abuse needs	Outpatient services	Avera Preferred Providers: \$50 co-pay per visit Other Participating Providers: \$75 co-pay per visit	Not covered	Services other than therapy performed in the office or any service at a facility: 40% coinsurance after deductible for Avera Preferred providers and 50% coinsurance after deductible for other participating providers.
	Inpatient services	Avera Preferred Providers: 40% coinsurance after deductible Other Participating Providers: 50% coinsurance after deductible	Not covered	Preauthorization required. No coverage for services without preauthorization .
If you are pregnant	Office Visits	Avera Preferred Providers: 40% coinsurance after deductible Other Participating Providers: 50% coinsurance after deductible	Not covered	Cost sharing does not apply to certain preventive services. Depending on the type of services, coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery professional services	Avera Preferred Providers: 40% coinsurance after deductible Other Participating Providers: 50% coinsurance after deductible	Not covered	
	Childbirth/delivery facility services	Avera Preferred Providers: 40% coinsurance after deductible Other Participating Providers: 50% coinsurance after deductible	Not covered	
If you need help recovering or have other special needs	Home health care	Avera Preferred Providers: 40% coinsurance after deductible Other Participating Providers: 50% coinsurance after deductible	Not covered	60-visit limit per plan year for services from non-participating providers. One visit equals a maximum of 4 hours, including private duty nursing.
	Rehabilitation services	Avera Preferred Providers: \$50 co-pay per visit Other Participating Providers: \$75 co-pay per visit	Not covered	Preauthorization required after 30 visits per plan year for each therapy: physical, occupational and speech. No coverage for services without preauthorization . Cardiac and pulmonary rehab services from participating providers are 40% coinsurance after deductible for Avera Preferred providers and 50% coinsurance after deductible for other participating providers and have a 36-visit maximum per plan year. Preauthorization required for all Applied Behavioral Analysis services.
	Habilitation services (includes Applied Behavioral Analysis, for details please refer to member policy)	Avera Preferred Providers: \$50 co-pay per visit Other Participating Providers: \$75 co-pay per visit	Not covered	
	Skilled nursing care	Avera Preferred Providers: 40% coinsurance after deductible Other Participating Providers: 50% coinsurance after deductible	Not covered	100-day confinement limit for services from participating providers. 60-day confinement limit for services from non-participating providers. Same confinement limit if readmitted with same diagnosis within 60 days.

Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non-Participating Provider	Limitations, Exceptions, & Other Important Information
If you need help recovering or have other special needs	Durable medical equipment	Avera Preferred Providers: 40% coinsurance after deductible Other Participating Providers: 50% coinsurance after deductible	Not covered	Certain durable medical equipment require preauthorization . No coverage for services without preauthorization .
	Hospice service	Avera Preferred Providers: 40% coinsurance after deductible Other Participating Providers: 50% coinsurance after deductible	Not covered	185-day limit per plan year
If your child needs dental or eye care	Eye exam	No charge	Not covered	One diagnostic exam per calendar year for children under the age of 19 from a VSP provider. Call 1-800-877-7195 or visit VSP.com to find a participating vision provider
	Glasses	No charge	Not covered	Frames from the designated pediatric eyewear collection are covered. Call 1-800-877-7195 or visit VSP.com to find a participating vision provider.
	Dental check-up	No charge	Not covered	Preventive exam every 6 months for children under age of 19. Refer to the Pediatric Dental Addendum for additional coverage details.

Excluded Services & Other Covered Services:

Services Your [Plan](#) Does NOT Cover (This isn't a complete list. Check your policy or [plan](#) document for other [excluded services](#).)

• Abortion (except when the life of the mother is endangered)	• Hearing aids	• Non-emergency care when traveling outside the United States
• Acupuncture	• Infertility treatment	• Routine eye care (Adult)
• Cosmetic surgery	• Long-term care	• Weight loss program
• Dental care (Adult)		

Other Covered Services (This isn't a complete list. Check your policy or [plan](#) document for other covered services and your costs for these services.)

• Bariatric surgery if preauthorization requirements are met	• Private-duty nursing
• Chiropractic care if provided by a participating provider	• Routine foot care when part of corrective surgery or for diabetes and metabolic or peripheral vascular disease

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: the [plan](#) at 1-888-322-2115, Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform or the South Dakota Division of Insurance at 605-773-3563.

Does this Coverage Provide Minimum Essential Coverage? Yes.

[Minimum Essential Coverage](#) generally includes [plans](#), health insurance available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the premium tax credit.

Does this Coverage Meet the Minimum Value Standard? Not Applicable.

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a premium tax credit to help you pay for a [plan](#) through the [Marketplace](#).

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-322-2115.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-322-2115.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-322-2115.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-888-322-2115.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$3,500
■ Specialist copayment	\$80
■ Hospital (facility) coinsurance	40%
■ Other coinsurance	40%

This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)
 Childbirth/Delivery Professional Services
 Childbirth/Delivery Facility Services
[Diagnostic tests](#) (*ultrasounds and blood work*)
[Specialist](#) visit (*anesthesia*)

Total Example Cost \$12,700

In this example, Peg would pay:

<i>Cost Sharing</i>	
Deductibles	\$3,500
Copayments	\$0
Coinsurance	\$3,600
<i>What isn't covered</i>	
Limits or exclusions	\$100
The total Peg would pay is	\$7,200

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$3,500
■ Specialist copayment	\$80
■ Hospital (facility) coinsurance	40%
■ Other coinsurance	40%

This EXAMPLE event includes services like:

[Primary care physician](#) office visits (*including disease education*)
[Diagnostic tests](#) (*blood work*)
[Prescription drugs](#)
[Durable medical equipment](#) (*glucose meter*)

Total Example Cost \$7,400

In this example, Joe would pay:

<i>Cost Sharing</i>	
Deductibles	\$1,000
Copayments	\$1,200
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
The total Joe would pay is	\$2,200

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$3,500
■ Specialist copayment	\$80
■ Hospital (facility) coinsurance	40%
■ Other coinsurance	40%

This EXAMPLE event includes services like:

[Emergency room care](#) (*including medical supplies*)
[Diagnostic test](#) (*x-ray*)
[Durable medical equipment](#) (*crutches*)
[Rehabilitation services](#) (*physical therapy*)

Total Example Cost \$2,800

In this example, Mia would pay:

<i>Cost Sharing</i>	
Deductibles	\$2,000
Copayments	\$500
Coinsurance	\$0
<i>What isn't covered</i>	
Limits or exclusions	\$0
The total Mia would pay is	\$2,500

