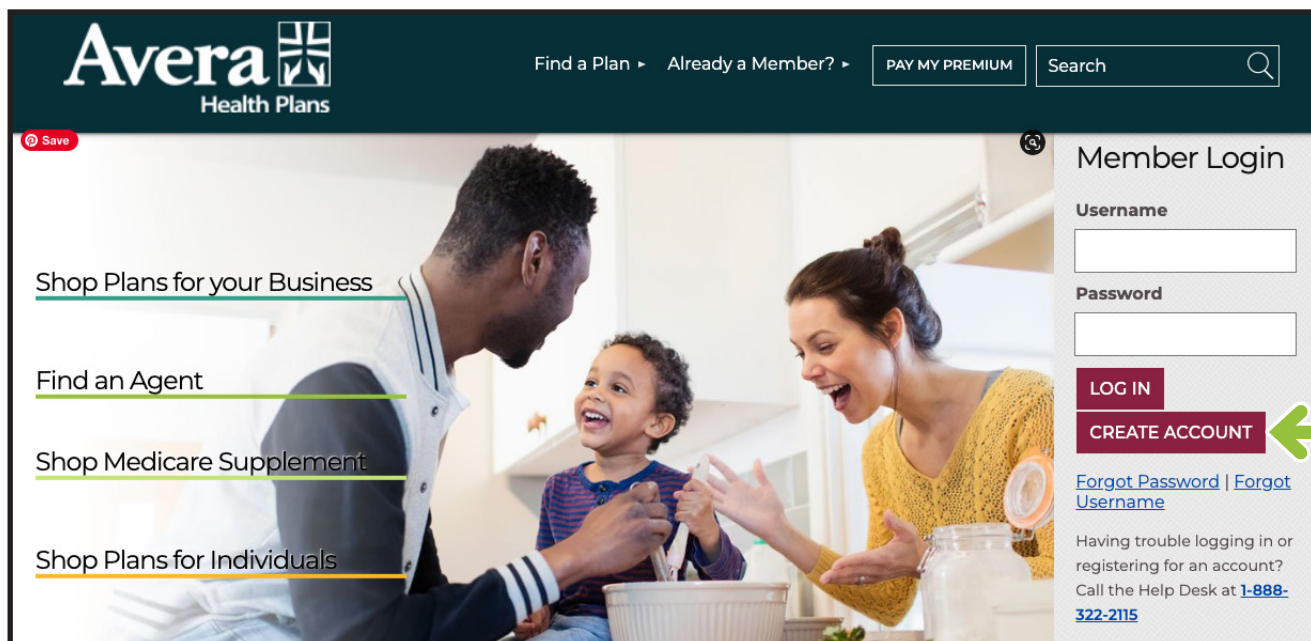


CREATE YOUR NEW MEMBER ACCOUNT WITH AVERA HEALTH PLANS

1 Visit **AveraHealthPlans.com** and click Create Account within the Member Login Section.



2 Enter your user information. Click “Next” to get to page 2 of the form, and then “Complete” to finalize your account set up.

PLEASE NOTE: You will need your new member ID number that was sent to all members via a letter in May of 2022 or within the first 30 days of your new plan effective date.

A screenshot of the 'Enter User Information' form. The form title is 'Enter User Information' and it includes the instruction 'Please enter the required information in the fields below.' The form fields are: Member ID *, First Name *, Last Name *, Birth Date * (with a format hint '(MM/DD/YYYY)'), Gender *, City *, and Zip Code *. At the bottom of the form are three buttons: 'CANCEL', 'BACK', and 'NEXT'.A screenshot of the second page of the account creation form. The form fields are: Choose User Name *, Choose Password *, Confirm Password *, Security Question 1 * (with a dropdown arrow), Security Answer 1 * (with a note 'Your answer may not contain your username.'), Security Question 2 * (with a dropdown arrow), Security Answer 2 * (with a note 'Your answer may not contain your username.'), E-Mail *, and Confirm E-Mail *. At the bottom of the form are three buttons: 'CANCEL', 'BACK', and 'COMPLETE'.

If you have any questions, please call our Customer Care team at 605-322-4545 or toll-free at 1-888-322-2115, 8 a.m. to 5 p.m. CT, Monday through Friday.

